



North Carolina Association  
for Healthcare Quality

HEALTHCARE PROFESSIONALS DEDICATED TO DELIVERING THE BEST OF CARE.

We invite you to celebrate our **40th** Anniversary as we continue to explore pathways to improve healthcare quality, safety, and value.

## Crossroads of Healthcare and Quality: Navigating and Leading Quality Improvement into the Future

April 8-9, 2019

Washington Duke Inn & Golf Club, Durham, NC



Registration opens on January 14, 2019

Register online at: [www.NCAHQ.org](http://www.NCAHQ.org)

#NCAHQConference2019

*This program has been approved by the National Association for Healthcare Quality for 10.75 CPHQ continuing education credits. This program has also been submitted to the Institute for Healthcare Improvement and is pending approval for CPPS CE credit.*

*NCAHQ is partnering with the Triangle Healthcare Executives' Forum of NC (THEF) to award 10.5 pre-approved ACHE Qualified Education Credits (non-face-to-face) for this program toward advancement or recertification in the American College of Healthcare Executives..*



Triangle Healthcare Executives' Forum  
of North Carolina -THEF  
*Advancing Healthcare Leadership*

An Independent Chapter of



American College of  
Healthcare Executives  
*for leaders who care®*

## Monday April 8, 2019

7:00-8:00	Registration & Breakfast
8:00-8:10	Welcome & Opening
8:10-9:15	Evolution of Quality
9:15-10:30	Holistic Approach to Healthcare Excellence
10:30-10:50	BREAK
10:50-11:55	Shift from Volume to Value
11:55-1:00	LUNCH
1:00-2:05	CMS Quality Programs
2:05-3:15	Speaker/Posters/Vendors (2 groups)
3:15-3:25	BREAK
3:25-4:30	Patient Safety 2.0
4:30-4:55	Poster Presenter Recognition
4:55-5:00	Day 1 Wrap-up

## Tuesday April 9, 2019

7:30-8:00	Registration & Breakfast
8:00-8:10	Welcome Back
8:10-9:15	Population Health
9:15-10:20	Interoperability Requirements
10:20-10:40	BREAK
10:40-11:45	Social Determinants of Health
11:45-12:45	LUNCH & Town Hall
12:45-1:50	Innovative Thinking
1:50-2:55	Engagement of Consumers in their Health and Wellness
2:55-3:00	Conference Wrap-up

**Complementary Professional Headshots will be taken of attendees throughout the conference to celebrate NCAHQ's 40th Anniversary!**



# Speakers and Topics



**Amy Bell, DNP, RNC-OB, NEA-BC, CPHQ – Director of Quality at Atrium Health**

**Tina Schoen, MBA, BSN, RN, NEA-BC, CPHQ – Quality Outcomes Specialist at Atrium Health**

**Evolution to Revolution: Are You Ready to Rebrand Healthcare Quality?**

**Julie Kennedy Oehlert, DNP, RN – Chief Experience Officer at Vidant Health**

**Joan Wynn, PhD, RN, CPHQ – Chief Quality Officer at Vidant Health**

**Linda Hofler, PhD, RN, NEA-BC, FACHE – Nurse Executive/Senior VP at Vidant Medical Center**

**Holistic Approach to Healthcare Excellence**

**JP Sharp, JD, MPH – Director, Healthcare Strategy/Transformation at BlueCross BlueShield of NC**

**The New Perspective: Creating a Sustainable Future through  
Value-based Payment**

**Linda Kluge, RD, LD, CPHQ – Executive Director, IDIQ at Alliant Health Solutions**

**CMS Quality Improvement Programs: Focused on the Medicare Beneficiary**

**Kara Lyven, MBA, CPPS – Patient Safety Senior Associate at Duke University Hospital**

**The Flip Side of the Quality Coin**



# Speakers and Topics



**Judy Milne, RN, MSN, CPPS – Patient Safety Officer at Duke University Hospital**

**Advancing Patient Safety Concepts: Safety 2.0**



**Seth Edwards, MHA – VP Population Health Management at Premier**

**The Journey to Value-based Care and Population Health**



**Scot Walker – IT Program Manager at Mission Health System**

**Next Generation Interoperability: A Vision for a Better Connected Future**



**Tamara Smith, MS, CHES, CHC – Senior Director, Strategy, Analytics and Compliance—  
Community Engagement at Novant Health**

**Collaborating with Cross Sector Partners to Achieve High -Value Outcomes  
for Addressing Social Determinants of Health**



**Karen Tilstra, PhD and the FHIL Team – Innovation Architect, Founder at the  
Florida Hospital Innovation Lab (FHIL)**

**”YES AND” Extravaganza!**



**Janice Horner, MPH, CHES, CPHQ, NBC-HWC – Wellness Coach at Premise Health**

**Innovative Ways to Engage Consumers in Their Health and Wellness**

## EARLY BIRD Registration Available Through February 22, 2019

	Before	After
NCAHQ Members	\$325	\$375
Non-Members	\$425	\$475

**Note:** Annual NCAHQ membership is only \$75 and includes four free webinars per year. [Join Now](#) to save on conference registration! If you are already a member, now is a great time to **renew** if your membership expires by the end of March!

### Questions?

#### Please Contact

Yvonne Acker at: [yvonne.acker@duke.edu](mailto:yvonne.acker@duke.edu)

## Cancellation Policy

Any conference registrant who cannot attend may send a substitute from the same organization by notifying NCAHQ with the name of the substitute. Notification may be done via email ([NCAHQ.info@gmail.com](mailto:NCAHQ.info@gmail.com)) or through the “contact us” portal on the NCAHQ website.

The conference registration fee (less a \$50 processing fee) is refundable if NCAHQ is notified of cancellation no later than fourteen days prior to the first day of the event. Notification may be done via email or through the “contact us” portal on the NCAHQ website. The refund may take up to six weeks.

### Hotel Accommodations: Washington Duke Inn & Golf Club, 3001 Cameron Blvd, Durham, NC 27705

Rooms are available at the discounted rate of \$175/night (king or 2 double beds). Rooms must be booked by **February 22, 2019** to receive this rate. For hotel reservations, please call or book online. The group code is **690826** and should be provided to assist in making reservations. Call 919-490-0999 or 1-800-443-3853 to make reservations by phone.

The link for online reservations is [NCAHQ Annual Education Conf.](#)



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